SOUTHERN AZ VA HEALTH CARE SYSTEM (SAVAHCS)

How to Become a VA Volunteer

Thank you for your interest in volunteering. Being a SAVAHCS volunteer comes with many benefits. When we share our time and talents we:

* Serve those who have served our country
* Build your resume
* Solve problems
* Improve the lives of others
* Make new friends
* Learn to develop new skills
* Fulfill your civic duty
* Teach skills to others
* Strengthen communities
* Connect to others
* Transform our own life and health

If you volunteer for four or more hours in a day, you will receive a complimentary meal and free parking on campus.

For most positions, the process to become a volunteer is easy:

- Complete an application (VA Form 10-7055 and Acknowledgement of Work Environment)
- Interview with our staff
- Attend a two-hour orientation
- Successfully complete a fingerprint background check
- Complete a TB test or chest x-ray if required

Volunteer positions such as concierge, caregiver support, drivers and those positions needing computer access require an additional background check and training.

→ **Please submit a completed application to the Voluntary Service Office** ←

After completing the application paperwork and returning it to the Voluntary Service office, we will review your application. If we are a good match for your skills, we will contact you to set up an interview with one of our staff.

For more information or to request an application, please contact the volunteer office at 520-629-1822

http://www.tucson.va.gov

https://www.facebook.com/VATucson

Volunteer Opportunities

Volunteer Positions Currently Available

Attached is a list of positions we are currently seeking volunteers for. (This information is subject to change based on hospital needs.) Do not see a volunteer position on the list that fits your interests? Discuss with us how you think you can help and we will try to find a volunteer job to match your skills. Please also complete the Volunteer Skills & Interest Assessment Form. We will do our best to match your skills to the needs of our patients and staff.

► Patient Escort

Transport patients in wheelchairs and on gurneys to designated areas within the medical center. Also, deliver lab specimens, patient charts, equipment and records.

► Office Administration

Provide administrative office support to include general clerical work, answering phones, filing, word processing, data input and reception.

► Patient Concierge

Provide premier customer service to ensure patients and visitors have a pleasant hospital experience.

- **Concierge Cart ›**
  Taking carts filled with amenities to in and out patient areas, and providing comfort to patients and their family members.

- **Concierge Desk ›**
  Greet and serve Veteran patients, family members and guests, providing information on resources and sharing amenities.

- **Emergency Department Concierge ›**
  Provide comfort and amenities to patients and family members in the hospital Emergency Department waiting room.

- **Surgical Concierge ›**
  Greet and serve Veteran patients, family members and guests, providing resources and amenities in the Surgical Clinic waiting room.

► Volunteer Transportation Network (VTN)

Drive government vehicles to transport Veterans. *Must possess valid driver's license and personal auto insurance. Must successfully pass a VA physical and training.

- **DAV Drivers ›**
  Transport Veteran patients throughout Southern Arizona to appointments at the Tucson VA Hospital. Drivers needed for Yuma, Sierra Vista, Casa Grande and Tucson. Positions available in Sierra Vista to transport Veteran patients in Cochise County to the Sierra Vista Community Based Outpatient Clinic.

- **Tram Drivers ›**
  Drive a six/eight passenger golf cart to transport Veterans and visitors throughout hospital grounds.

- **Recreation Drivers ›**
  Drive government vehicles to transport Veterans to scheduled off-site recreation events with VA Recreation staff. Positions are available evenings and weekends.

► Hero's Welcome
Veteran volunteers provide a warm welcome to hospitalized patients, visit with new admitted patients, and review the food services brochure and Hero's Welcome Hospitality Guide. Training is provided.

► Pets for Vets
Visit Veteran patients and guests throughout the medical center with personal certified pet therapy dog. Dog and handler must be certified as a therapy team through an accredited organization. Please contact Voluntary Service for more information.

► Caregiver Support Program Volunteer
Provide a much-needed break for the caregivers of Veterans. Visit and become a companion for a homebound Veteran.

► Appointment Reminder Assistant
Call Veteran patients to remind them about scheduled appointments and track responses.

► Volunteer Barbers/ Hairstylists
Cut hair for Veterans in the Homeless Program Barber Shop or the inpatient Community Living Center. Must have a current Arizona State barber/hairstylist license.

Please visit http://www.tucson.va.gov/giving/ for further information about our program.

We look forward to hearing from you.

Voluntary Service (9-135)
3601 S 6th Avenue
Tucson, AZ 85723
(520) 629-1822
Fax: (520) 629-1753

VHA Directive 1620.1 - Volunteer Assistance by Patients, Outpatients, and Former Patients

Hospital inpatients are not permitted to serve as VAVS volunteers. Individuals who are prescribed or encouraged to volunteer as part of their VA medical treatment may not serve as VA volunteers. Former inpatients must wait six months after hospitalization before becoming a VAVS volunteer in order to hasten rehabilitation, to encourage former inpatients to resume normal home and community involvement, and to discourage and avoid possible facility dependence.