



**DEPARTMENT OF VETERANS AFFAIRS**  
**Southern Arizona VA Health Care System**  
**Tucson, AZ 85723**



Dear New Team Member:

It is my honor to welcome you to the Southern Arizona VA Health Care System (SAVAHCS). We are pleased that you are joining the ranks of our employees who are dedicated to the VA's mission of fulfilling President Lincoln's promise "To care for him who shall have borne the battle, and for his widow, and his orphan." We are proud to serve the men and women who are America's Veterans.

At SAVAHCS, we embrace the core values that shape the VA culture and demonstrate the commitment to the Veterans we serve. These core values provide the standard of expected behavior of all VA employees and are defined as "**I CARE**": Integrity, Commitment, Advocacy, **R**espect, and **E**xcellence.

The SAVAHCS and its over 2,500 employees are dedicated to excellence and integrity in providing quality care to the Veterans. Our facility delivers world class comprehensive health care, and features a wide range of inpatient, ambulatory care, and specialty services. We strive to foster an environment of continuous learning and professional development. We serve over 170,000 Veterans who reside in the eight counties of Southern Arizona and one in Western New Mexico.

The SAVAHCS is a teaching hospital and is affiliated chiefly with the University of Arizona as well as other colleges and universities. Over 1000 physicians, nurses, pharmacists and other health care professionals receive training at SAVAHCS annually, and several departments support teaching programs as well as staff development opportunities.

The SAVAHCS is recognized for achieving and sustaining high levels of performance and service to our Veterans. We are the proud recipient of the 2014 and 2015 Gold Award for American Heart Association Get with the Guidelines – Resuscitation.

We strive for all Veterans to have safe, high-quality, personalized, and timely care wherever they receive their health services. Our priorities for strategic actions (PSA) were outlined by our VA Secretary, Dr. David Shulkin. Our focus is on access, employee engagement, becoming a high performance network, establishing best practices, and the most important "Veterans First: Trust in VA Care." We have developed strategic partnerships with local community stakeholders through an array of different alliances, such as; our Medical Affiliate, the University of Arizona Colleges of Medicine, Pharmacy and Nursing, as well as our Congressional stakeholders, Veterans Service Organizations, local non-profit organization, the Tucson City Mayor's office, and through many other settings.

I wish you all the best as you begin your career at SAVAHCS, and hope that you find the same sense of fulfillment that I have found in serving such a deserving population as our nation's heroes.

A handwritten signature in black ink, appearing to read "W. Caron".

William J. Caron, FACHE  
Director

**For further information, please contact Human Resources at 520-792-1450, ext. 5797**